

FOR

- ➔ Medical Staff Leaders
- ➔ Chief Medical Officers
- ➔ Hospital CEOs
- ➔ Medical Staff Managers



# 2025



THE INSTITUTE FOR MEDICAL LEADERSHIP

# Chief of Staff Boot Camp™

## Feb. 28 - Mar. 2, 2025



### Jonathan Club | Los Angeles

CELEBRATING OUR 41ST PROGRAM SINCE 2003

Providing Chiefs of Staff and physician leaders with key information and skills to succeed in their complex roles

18.5 AMA PRA Category 1 Credits™



## Keynote Speaker

With Book Signing Reception

### Christina Maslach, PhD

Author of *The Burnout Challenge*



Pioneer Researcher on the Predictors of Physician Burnout



MedLeadership.com

# Chief of Staff Boot Camp™ 2025 Faculty Lineup



## **CHRISTINA MASLACH, PhD**

### **Keynote Speaker: Author of The Burnout Challenge**

Christina Maslach is a Professor of Psychology and a core researcher at the Healthy Workplaces Center at the University of California, Berkeley. She is the pioneer of research on the definition, predictors, and measurement of job burnout, and has been honored with multiple awards.



## **SUSAN REYNOLDS, MD, PhD**

### **The Institute for Medical Leadership™, President and CEO Chief Chief of Staff Boot Camp™ Program Director**

Former emergency physician, CEO of an emergency medical center, White House advisor, executive search consultant, and author of “Prescription for Lasting Success: Leadership Strategies to Diagnose Problems and Transform Your Organization.”

## **TAIT SHANAFELT, MD**

Tait Shanafelt, MD, is the Jeanie and Stewart Ritchie professor of medicine, Chief Wellness Officer of Stanford Medicine and Associate Dean at the Stanford School of Medicine. He is an internationally recognized thought leader and researcher in the field of physician well-being and its implications for quality of care.

## **JAY SHAH, MD**

Chief of the Medical Staff at Stanford Health Care, Dr. Shah lectures internationally on leadership, team building, and communication. He is a certified executive coach who coaches physician leaders globally.

## **LOWELL C. BROWN, ESQ**

Healthcare group leader of Arent Fox LLP based in Los Angeles, Lowell Brown specializes in medical staff and hospital legal matters.



## **SARAH G. BENATOR, JD**

As counsel in the healthcare practice of Arent Fox LLP in Los Angeles, Benator advises healthcare organizations on medical staff issues, Medicare certification, and Joint Commission accreditation.

## **ANNIE CHANG LEE, JD**

Advises hospitals and their medical staffs, medical foundations, ambulatory surgery centers, and public health plans with an emphasis on patient safety and peer review, quality, and regulatory matters.

## **HANI CHAABO, MD**

Dr. Hani Chaabo specializes in Family, Integrative & Addiction medicine. He is Medical Director of Well-Being at Ridgecrest Regional Hospital and directs an Integrative Health Clinic. He will soon become Chief Clinical and Wellness Officer at Eldorado Community Health Centers. He is also core faculty at the AAFP Leading Physician Well-Being Program.

## **DONALD J. LEFKOWITS, MD, FACEP**

Chief Medical Officer for MDReview, a Hardenbergh Company, Dr. Lefkowits is currently the President of the Colorado Medical Board.



## **SHARON BECKWITH**

CEO of MDReview, a Hardenbergh Company, Beckwith has 20 years of experience in the peer review and quality improvement fields.



# CHIEF OF STAFF BOOT CAMP™ OVERVIEW

**PREPARE FOR YOUR POSITION** - Healthcare executives are educated and empowered with managerial tools to help them succeed in leadership positions through seminars, exercises and group discussions. They learn how to customize their approach based on strengths and weaknesses, including their own.

**SPEAK TO EXPERTS IN THE FIELD** - Presentations are led by renowned accomplished industry experts discussing fundamental topics such as reducing burnout and dealing with disruptive behavior aiding in the navigation of real-world scenarios.

**EXPLORE CONCERNS ABOUT CURRENT ISSUES IN HEALTHCARE** - Learn about the use of AI, how to create a more inclusive environment, and rebuilding an organization post-pandemic.

**GAIN HARD AND SOFT SKILLS** - Obtain in-depth knowledge of generational workings, departments and staff key motivators, and pertinent finance and law.

**IMPROVE CLINICAL KNOWLEDGE** - Learn strategies to be effective while ensuring regulations are followed and to embrace adaptability in the face of financial constraints.

**CULTIVATE LEADERSHIP CAPABILITIES** - Improve teamwork, communication and problem-solving skills that result in noticeable increases in output, morale and efficiency.



## PARTICIPANTS WILL BE ABLE TO

- Properly define the duties and responsibilities of hospital medical staff leaders, administrators and board members
- Understand necessary tools for effective credentialing, peer review, physician coaching to improve performance, and the accreditation survey process
- Use multiple strategies to manage stress and prevent burnout
- Recognize implicit bias and the value of diversity and inclusion as a physician leader

- **COMPLIMENTARY TICKETS**
- CEOs, Chief Medical Officers or Medical Staff Coordinators may each attend for free with purchase of two tickets for physicians

### TUITION

\$2195 (Call for Group Discounts)

### DELPHIE HOTEL | LOS ANGELES

550 Flower St, Los Angeles, CA 90071

- **BOOK YOUR ROOM**

- Luz Hernandez 213-439-3016
- Group: Chief of Staff Boot Camp™

- **REGISTER NOW**
- [MedLeadership.com](https://www.MedLeadership.com)
- [sreynolds@medleadership.com](mailto:sreynolds@medleadership.com)
- **310-948-6625**



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# Program Schedule\*

\*Agenda times are subject to change.

# 2025



## FRIDAY, FEBRUARY 28, 2025

7:00 AM Registration, Welcome, Breakfast sponsored by Arent Fox

8:00 AM Your Most Challenging Moment: Team Challenge

8:30 AM Lessons Learned as a Chief of Staff - Tips and Tricks for Success: Jay Shah, MD

9:30 AM Motivating Others through Emotional Intelligence and Effective Communication: Susan Reynolds, MD

10:30 AM Break

10:45 AM The Role of the Chief Wellness Officer: Tait Shanafelt, MD

12:00 PM Lunch sponsored by MDReview, a Hardenbergh Company - Peer Review: How, When, Why?  
(Non-CME Event) Sharon Beckwith and Don Lefkowitz, MD

1:30 PM Physician Coaching to Improve Quality Performance and Behavior: Dr. Reynolds

2:30 PM Disruptive Behavior: When to Call Your Attorney: Lowell Brown, Esq.,  
Healthcare Practice Leader, Arent Fox

3:45 PM Break

4:00 PM Thinking Outside the Box: Teamwork Competition

5:00 PM Opening Reception sponsored by Arent Fox

6:00 PM End of Day 1



## SATURDAY, MARCH 1, 2025

7:00 AM Breakfast provided by The Institute for Medical Leadership - Emerging Roles for  
Physicians Leaders: Dr. Reynolds

8:00 AM The Late Career Physician: Don Lefkowitz, MD and Sharon Beckwith, MDReview

9:00 AM Working Across Generations: Dr. Reynolds and Group Exercise

10:00 AM Break

10:15 AM Building a Dynamic Committee through Personality Testing and Effective Meeting  
Management: Dr. Reynolds and Dr. Shah

11:00 AM Credentialing, Privileging, Peer Review Sarah Benator, JD, Counsel, Arent Fox

12:30 PM Lunch sponsored by Resolv Healthcare - RCM, Change and What's Next...  
(Non-CME Event) Ron Decker, CEO

1:30 PM Accreditation Excellence: Sarah Benator, JD

2:15 PM Hot Legal Topics for Medical Staff Leaders: Annie Chang Lee, JD

3:00 PM Break

3:15 PM The Role of the Chief of Staff in Promoting Wellness: Dr. Shah

4:00 PM KEYNOTE ADDRESS - The Burnout Challenge: Christina Maslach, PhD

5:00 PM Book Signing and Reception with Christina Maslach, PhD

6:00 PM End of Day 2



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## SUNDAY, MARCH 2, 2025

7:00 AM Breakfast provided by The Institute for Medical Leadership

8:00 AM How Stressed Out Are You? Homes-Rahe Survey: Dr. Reynolds

9:00 AM Managing Stress and Prevention Burnout as a Physician Leader: Hani Chaabo, MD

10:15 AM Evolving Role of the Physician Well-Being Committees: Dr. Chaabo and Dr. Shah

11:00 AM End of Program

Call or Text for More Details  
**310-948-6625**

## REGISTER FOR THE CHIEF OF STAFF BOOT CAMP™

### PAY ONLINE

medleadership.com

### CALL OR TEXT

310-948-6625

### EMAIL

sreynolds@medleadership.com

### MAIL TUITION PAYMENTS

The Institute for Medical Leadership™  
652 Jacon Way  
Pacific Palisades, CA 90272

### COMPLIMENTARY TICKETS

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## THE INSTITUTE FOR MEDICAL LEADERSHIP™

The Institute for Medical Leadership™ was founded by Dr. Susan Reynolds in 1999, originally in conjunction with the AMA. Its mission is to teach leadership skills and provide coaching services to physicians and healthcare executives so that they can succeed in today's rapidly changing healthcare marketplace. Dr. Reynolds has developed numerous physician leadership training programs including the Chief of Staff Boot Camp™ which began in 2003. All of the programs and services offered by the Institute highlight innovative solutions to challenges facing physician leaders today.

## CLIENTS

Clients include over 800 hospitals, 37 medical societies and other healthcare organizations in every State of the Union.

## SERVICES AND ON-SITE PROGRAMS

- Year-long Leadership Development
- Medical Executive / Hospital Board Retreats
- Physician Coaching / Executive Coaching
- Disruptive Behavior Coaching
- Organizational Assessments
- Strategic Transformation Summits
- VirtualCMO Services
- Physician Executive Search



## SPECIAL THANKS TO OUR SPONSORS



**Cancellation Policy:** 75% of tuition will be refunded if cancellation is received more than 30 days in advance of the program. There are no refunds for cancellations received 30 days or less in advance of the program. Tuition may be credited towards a future Chief of Staff Boot Camp™ or Leadership Development Program at your institution.

**Physician Accreditation:** This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of CME Consultants and The Institute for Medical Leadership. CME Consultants is accredited by the ACCME to provide continuing medical education for physicians.

**Credit Designation:** CME Consultants designates this live activity for a maximum of 18.5 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

**Disclosures:** There is no commercial support for this activity. The planners and faculty of this activity have no relevant financial relationships to disclose.