



CHIEF OF STAFF BOOT CAMP™

FEB. 23-25, 2024
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THE INSTITUTE FOR MEDICAL
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CHIEF OF STAFF BOOT CAMP™

2024 FACULTY LINEUP



SUSAN REYNOLDS, MD, PHD

The Institute for Medical Leadership™ President and CEO
Chief of Staff Boot Camp™ Program Director

Former emergency physician, CEO of an emergency medical center, White House advisor, executive search consultant, and author of "Prescription for Lasting Success: Leadership Strategies to Diagnose Problems and Transform Your Organization."

LOWELL C. BROWN, ESQ

The Institute for Medical Leadership™ Advisory Board

Healthcare group leader of Arent Fox LLP based in Los Angeles, Lowell Brown specializes in medical staff and hospital legal matters.

LINDA BRADLEY, JD, RN

The Institute for Medical Leadership™ Advisory Board

Hospital and healthcare expert with over 30 years experience leading organizations across the country, Bradley focuses on leadership development, building a culture of safety, physician alignment, and strategic success.

FRED DENNIS, MD, MBA, FACEP

The Institute for Medical Leadership™ Advisory Board

Former emergency physician who received his MBA from UCI, Dr. Dennis works with physician groups, hospital systems, and health plans to maximize their success.

SARAH G. BENATOR, JD

As counsel in the healthcare practice of Arent Fox LLP in Los Angeles, Benator advises healthcare organizations on medical staff issues, Medicare certification, and Joint Commission accreditation.

HANI CHAABO, MD

Dr. Chaabo is a family medicine physician and mindfulness teacher specializing in integrative medicine. He is the Director of the Stress Reduction Clinic at Ridgecrest Regional Hospital.

SHARON BECKWITH

CEO of MDReview, a Hardenbergh Company, Beckwith has 20 years of experience in the peer review and quality improvement fields.

DONALD J. LEFKOWITS, MD, FACEP

Chief Medical Officer for MDReview, a Hardenbergh Company, Dr. Lefkowits is currently the President of the Colorado Medical Board.

FROM ATTENDING THIS COURSE, PARTICIPANTS WILL BE ABLE TO:

- Properly define the duties and responsibilities of hospital medical staff leaders, administrators, and board members
- Understand the tools for effective quality improvement including: credentialing and privileging, peer review, physician coaching to improve performance, and the accreditation survey process
- Utilize at least three techniques for dealing with disruptive behavior
- Use multiple strategies to manage stress and prevent burnout in their leadership positions
- Recount at least three differences between Boomers, Gen Xers, and Millennials
- Recognize implicit bias and the value of diversity and inclusion as a physician leader



COMPLIMENTARY TICKETS

CEOs, Chief Medical Officers, or Medical Staff Coordinators may each attend for free with purchase of two tickets for physicians

EARLY BIRD TUITION

Register by Jan. 5, 2024 \$1695 Regular Tuition \$1995



JONATHAN CLUB | LOS ANGELES

545 S Figueroa Street
Los Angeles, CA 90071

BOOK YOUR ROOM

Jonathan Club 213-624-0881 ext 321
Group: Chief of Staff Boot Camp
Cut off Date: Feb. 1, 2023



REGISTRATION

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800-361-5321

SPECIAL THANKS TO OUR SUPPORTERS



Cancellation Policy: 75% of tuition will be refunded if cancellation is received more than 30 days in advance of the program. There are no refunds for cancellations received 30 days or less in advance of the program. Tuition may be credited towards a future Chief of Staff Boot Camp® or Leadership Development Program at your institution.

PROGRAM SCHEDULE (PACIFIC TIME)



FRIDAY, FEBRUARY 23, 2024

7:00 AM Registration, Welcome, Breakfast

8:30 AM Your Most Challenging Moment: Team Challenge

9:00 AM Leading Change: Emerging Roles for Physician Leaders Susan Reynolds, MD, PhD

9:45 AM Medical Staff Alignment and Engagement Linda Bradley, JD, RN, Former CEO Centinela Hospital

11:15 AM Break

11:30 AM Motivating Physicians through Effective Communication Dr. Reynolds

12:30 PM Lunch provided by MDReview, a Hardenbergh Company "Peer Review: How, When, Why?" (Non-CME Event) Sharon Beckwith and Don Lefkowitz, MD, MDReview, a Hardenbergh Company

1:30 PM Physician Coaching to Improve Quality Performance & Behavior Dr. Reynolds

2:30 PM Disruptive Behavior: When to Call Your Attorney Lowell Brown, Esq., Healthcare Practice Leader, Arent Fox

3:45 PM Break

4:00 PM Thinking Outside the Box: Teamwork Competition

5:00 PM Opening Reception provided by Arent Fox

6:00 PM End of Day 1



SATURDAY, FEBRUARY 24, 2024

7:00 AM Breakfast provided by The Institute for Medical Leadership

8:00 AM The Late Career Physician Sharon Beckwith and Dr. Lefkowitz, MDReview, a Hardenbergh Company

9:00 AM Working Across Generations Dr. Reynolds and Group Exercise

9:45 AM Break

10:00 AM Building a Dynamic Committee through Personality Testing and Effective Meeting Management Dr. Reynolds and Group Exercise

10:45 AM Credentialing, Privileging, Peer Review Sarah Benator, JD, Counsel, Arent Fox

12:15 PM Lunch provided by Resolv Healthcare Ron Decker, Senior Vice President (Non-CME Event)

1:15 PM Accreditation Excellence Sarah Benator

2:15 PM Improving Reimbursement by Improving Patient Satisfaction Dr. Reynolds

3:00 PM Break

3:15 PM Burnout Prevention at the Personal and Organizational Levels Fred Dennis, MD, MBA

4:15 PM How Stressed Out Are You? The Holmes-Rahe Survey

5:00 PM End of Day 2

SUNDAY, FEBRUARY 25, 2024

7:00 AM Breakfast provided by The Institute for Medical Leadership

8:00 AM Managing Stress and Prevention Burnout as Physician Leaders Hani Chaabo, MD

9:15 AM Diversity and Inclusion: Why It Is Important for Physician Well-Being Hani Chaabo

10:00 AM Evolving Role of the Physician Well-Being Committees Dr. Chaabo, Dr. Reynolds and Dr. Dennis

11:00 AM End of Program

REGISTRATION

EARLY BIRD TUITION ENDS JAN. 5, 2024 \$1,695

REGULAR TUITION \$1,995

MAIL TUITION PAYMENTS TO:

The Institute for Medical Leadership
652 Jacon Way, Pacific Palisades, CA 90272

PAY ONLINE: medleadership.com

PAY BY PHONE: 800-361-5321

THE INSTITUTE FOR MEDICAL LEADERSHIP

The Institute for Medical Leadership™ was founded by Dr. Susan Reynolds in 1999, originally in conjunction with the AMA. Its mission is to teach leadership skills and provide coaching services to physicians and healthcare executives so that they can succeed in today's rapidly changing healthcare marketplace. Dr. Reynolds has developed numerous physician leadership training programs including the Chief of Staff Boot Camp™ which began in 2003. All of the programs and services offered by the Institute highlight innovative solutions to challenges facing physician leaders today.

CLIENTS

Clients include over 800 hospitals, 37 medical societies and other healthcare organizations in every State of the Union.

SERVICES AND ON-SITE PROGRAMS

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